



## Welcome!

Thank you for your interest in the Weymouth Landing Cat Clinic & Hotel! We offer boarding for cats so that you can leave your cat in total comfort at our full-service Cat Hotel.

At Weymouth Landing Cat Clinic & Hotel, we try to make your cat's vacation a special occasion. We know the decision to board your pet can be an anxious time for you and your cat. Our boarding facility provides a comfortable and relaxing home away from home for your cat when you need to be away on business, vacation or an emergency. We pay special attention to assure your pet is safe and comfortable.

Boarders at our Cat Hotel enjoy the following amenities:

- Cats Only Boarding Facility
- Immaculately Clean & Comfy Condos
- Owner Visits and Tours of the Facility (pending availability and clinic protocols)
- Fresh Bedding & Daily Housekeeping
- Climate Controlled for Comfort
- Individualized Care
- Convenient Hours

We also offer peace of mind:

- Attentive Staff
- Extra Treats
- Daily Observations by our trained Clinic Staff
- Veterinary Medical Services if Needed\*
- All the Comforts of Home!

\*We also offer special medical boarding for patients who require medications, diabetic monitoring, and geriatric care.

Please bring your cat's familiar diet from home and any medications that they receive. With advanced notice and pending availability, extra services may be scheduled during their boarding stay. Please see the following pages for a list of extra services available.

It is important we collect and verify all health and care information about your cat so that we may give the best care! A technician will go over your cat's needs and estimated costs.

Please allow 15-20 minutes for check-in when you arrive.



## Boarding Requirements

Cats 1 year and older must be spayed/neutered

Must be up to date on core vaccines (Rabies & Distemper (FVRCP))\*

Be current on a flea prevention (Revolution, Advantage, Frontline, or Activyl brand) product\*\*

\*If they are not, we can do an exam and vaccinations prior to their boarding stay. This must be scheduled prior to check-in day and owner(s) MUST be present for the exam.

\*\*We can apply a flea treatment at the time of boarding check-in.

## Condo Descriptions

### Classic Short:

Our simplest and smallest cat condo is great for small cats or cats who prefer to sleep most of the time. It still has all the great amenities such as a separate cubby for sleeping and a shelf for sitting/relaxing. Many of these can be connected with other larger or equally sized condos.

Condo #: 9, 15, 16, 17, or 18

Dimensions: 36" L x 26.5" W x 30" H

### Classic Tall:

This condo is the same width as our Classic Short but is a little taller and has three climbing/sitting shelves and connected to a sleeping cubby. It is perfect for the cat who loves to climb.

Condo #: 12, 19, 20, 21, 22, or 25-32.

Dimensions: 36" L x 26.5" W x 40" H

### Grande Short:

Our wide and short condo is perfect for the bigger cat who needs a little extra room to sprawl. It has one climbing shelf and connected to a sleeping cubby.

Condo #: 10, 11, 1, 2, 5, 6, or 23

Dimensions: 42" L x 26.5" W x 30" H

### Grande Tall:

Our tallest and widest option is great for active, young cats or big cats that need the extra room. It has three climbing shelves and connected to a sleeping cubby.

Condo #: 3, 4, 7, 8, 13, 14, or 24

Dimensions: 42" L x 26.5" W x 40" H

### Powder Room Double:

These are the perfect condos for our senior cats. They consist of two adjoining single-level condos and are a good option for cats with arthritis or those who don't fancy climbing and jumping. They do not have sleeping cubbies but have two single-level shelves on each end as an option if they are still nimble and like to jump up. The room that the condos are located in is nestled in the back of building away from the majority of the foot traffic.

Condo #: 1, 2, 3, 4, 5, or 6

Dimensions: 44" L x 26" W x 30" H



## Additional Services

### Medication Administration

If your cat has medications that need to be given directly and cannot be given in food, there is an additional daily charge. This charge is per day, not per medication.

### Diabetic Management

If your cat is diabetic and requires insulin twice daily, there is an additional charge based on use of clinic supplies or your own provided supplies. If you regularly check your cat's blood glucose levels at home, the same charge includes checking their BGs here as well.

If you are a new client and looking to board a diabetic cat, we require a doctor's exam with us *prior* to boarding due to the complexity of diabetic management.

### Subcutaneous Fluids (SQF)

If your cat needs to receive SQF during their stay with us, you are required to provide their supplies.

### Applying Flea Prevention Upon Check-In

If your cat is not up to date on flea prevention (MUST be either Revolution, Advantage, Frontline, or Activyl brand) at the time of checking in for their boarding stay, a dose of flea prevention will be applied.

### Medical Exams\*

If you have concerns about your cat's health, we are happy to schedule your cat to see one of our doctors. We can then make further recommendations for diagnostics or treatments at that time. You must be available by phone at the scheduled time for the doctor's exam.

### Nail Trims

If you would your cat's nails trimmed during their stay, let us know.

\*Must be arranged in advance and pending availability.



## **FAQs**

### **When can I check my cat in for their boarding stay?**

We schedule check in times with each client, we can choose the best time for that when we schedule your cat's boarding stay.

### **What time can I pick up my cat?**

You can pick up your cat as early as 8 am and throughout the day. We ask that you pick up your cat at least 1 hour prior to closing.

### **Can I pick up on Sunday?**

We are closed on Sundays. We can schedule pick up your cat on either Saturday or Monday.

### **Does my cat get to walk around outside of the condo?**

We are unable to let your cat(s) walk around outside of the condo. Our facility is not set up to accommodate for your cat to safely and securely walk around. Your cat(s) may be already stressed with their stay with us and the last thing they may want to do is venture out into more unknown areas. In addition, there may be various other cats boarding with us during your cat's stay and they may not like seeing the other cats.

### **Do you offer long term boarding?**

Yes! We offer long term boarding. Please see our Long-Term Policy in this packet.

### **What if I need to extend my cat's stay?**

Please give us a call as soon as possible so that we can adjust your reservation accordingly and to ensure we have the appropriate space to continue to accommodate your cat. Please see our Long-Term Policy.

### **What happens if I need to extend my cat's stay on short notice and your capacity is full?**

If another cat has a boarding reservation for the same condo that your cat is staying in, we may have to adjust the accommodations for your cat accordingly in order to allow for the incoming boarding cat to come for their scheduled boarding stay.

### **If I have multiple cats boarding, will they be able to stay together?**

Unfortunately, we do not allow multiple cats to stay together. We monitor eating, drinking, urinating, and defecating habits for each cat. If your cat does not eat within 24 hours, urinate within 24 hours, and/or defecate within 48 hours, we recommend that one of our doctors perform a brief exam to determine if there are any changes that can be made to make their stay with us more comfortable. With multiple cats sharing food/water bowls and litterboxes, we are unable to monitor their habits.

### **How big are the condos?**

Please refer to the Condo description and diagram pages in this packet.

**Can condos be connected so that my cat can have access to a bigger space?**

Yes! If you would like your cat to occupy two or more connected condos, the cost will be for all chosen condos per night. Please see the attached diagrams to see which condos connect with each other. The arrows indicate how they are connected (either side to side or up and down).

**Who takes care of my cat on Sunday when you are closed?**

Our Pet Care Attendants come twice a day to feed your cat(s), administer any medications, change litter, and clean the condo. If they want pets, they'll definitely give some love to them too!

**What if my cat becomes sick on a Sunday?**

If your cat becomes sick on a Sunday, our on-call doctor will be notified and your cat will be appropriately addressed.

**Should I bring anything with my cat for the stay?**

Please provide any food, treats, and medications that your cat receives. We will provide food bowls, litter boxes/litter, and blankets for your cat to use during their stay. During this time of the Covid pandemic, we ask that you do not bring any blankets, toys, or any other extra items.

**Can I board my cat for just the day?**

Yes! If you need your cat to hang out with us for the day, we can certainly accommodate that as long as your cat meets the same requirements for overnight boarding – up to date on rabies and distemper vaccines as well as flea prevention. We can apply flea prevention here as well.

**Can I board my cat even if I am a new client?**

At this time, we are only providing boarding for our established clients. Please call us if you would like to set up care for your cat at Weymouth Landing Cat Clinic.

**What if my cat is due for vaccines while they are boarding? Can they get updated while they are here?**

We can schedule a doctor exam for your cat to get up to date on their vaccines while they are boarding if needed, pending availability. You must be available by phone during the scheduled doctor's exam.



## Condo Diagrams

### Fish Tank Room

#### Classic Short

- 36" L x 26.5" W x 30" H

#### Grande Short

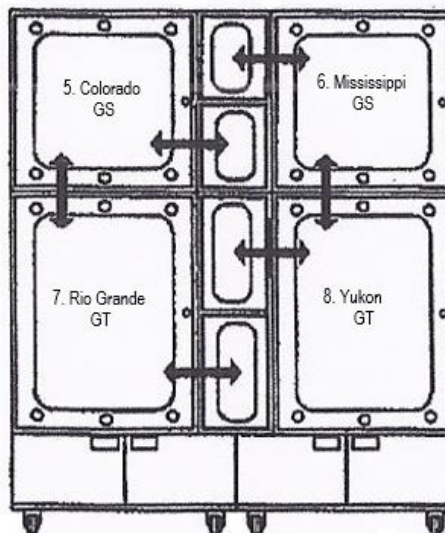
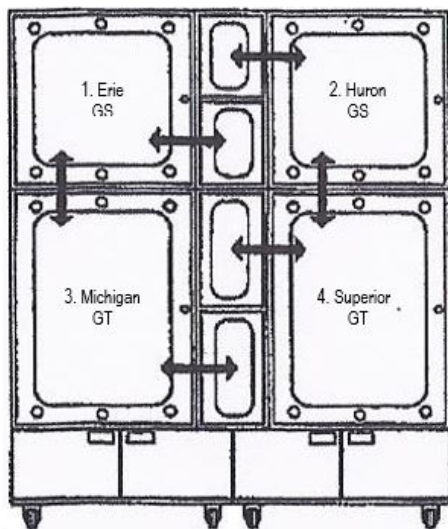
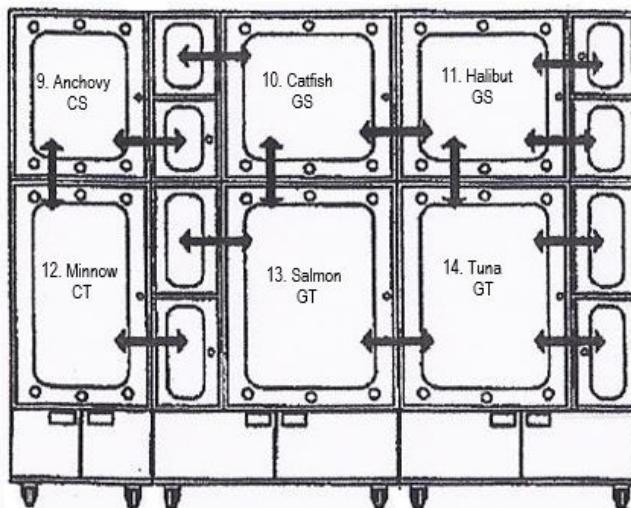
- 42" L x 26.5" W x 30" H

#### Classic Tall

- 36" L x 26.5" W x 40" H

#### Grande Tall

- 42" L x 26.5" W x 40" H







## National Treasures Room

### Classic Short

- 36" L x 26.5" W x 30" H

### Grande Short

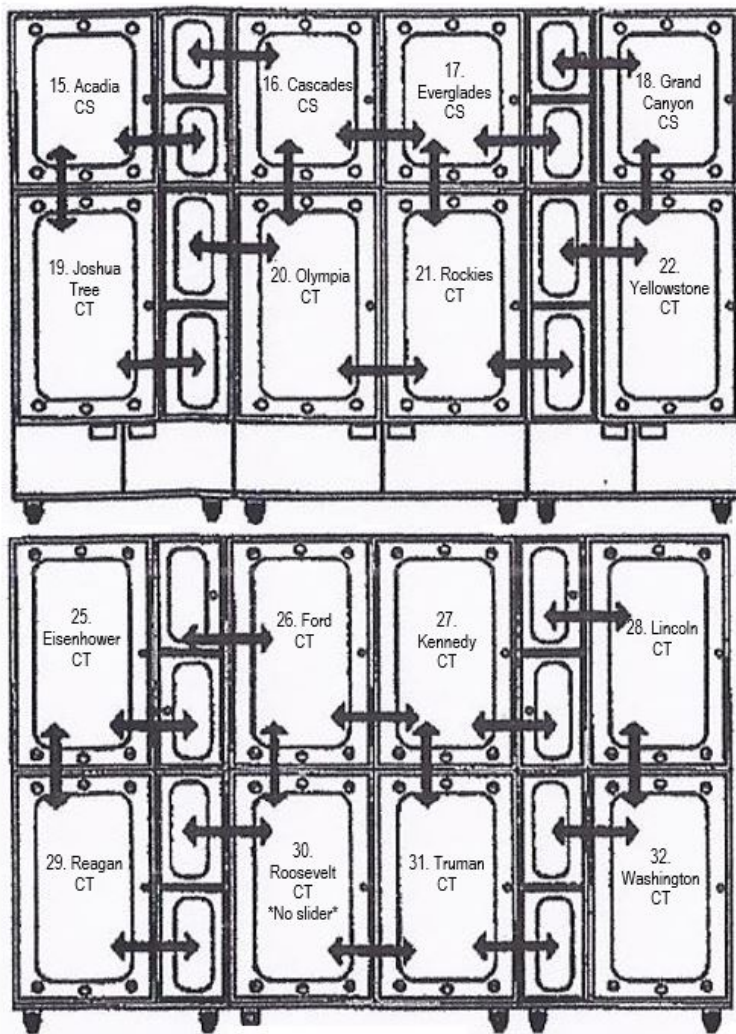
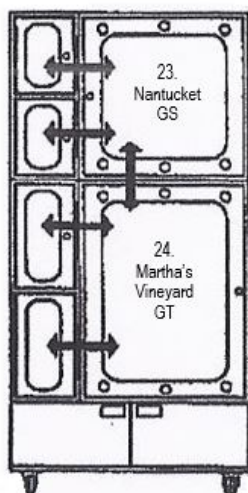
- 42" L x 26.5" W x 30" H

### Classic Tall

- 36" L x 26.5" W x 40" H

### Grande Tall

- 42" L x 26.5" W x 40" H



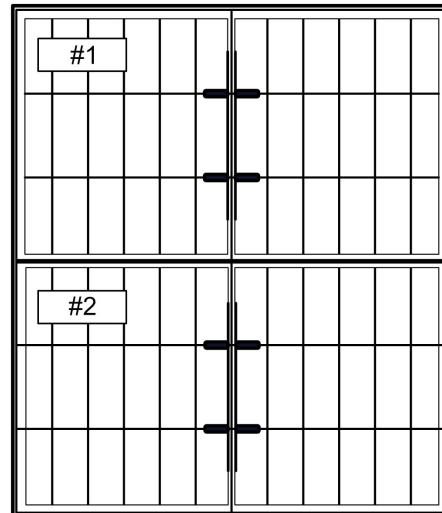
\*Avoid putting fractious cats in #30



## Powder Room

### Powder Room Double

- 44" L x 26" W x 30" H





## Long-Term Boarding Policy

Due to the complexities and details involved in boarding pets away from home for extended periods, Weymouth Landing Cat Clinic & Hotel has the following additional policies regarding long term boarding.

In this situation, “long-term” references any stay of 14 days or more.

1. Any cat(s) boarding for 14 days or more must have a 50% deposit paid at the drop off of the cat at the clinic and a credit card number stored for weekly payments in case the stay is extended.
2. If your cat(s)’s stay is extended past original arrangement, the original boarding reservation must be paid in full at that point. If the extension is more than 1 week, the weekly payments plan via saved credit card will be in effect for the extension.
3. All clients who are new to the clinic within the last 3 months must pay 75% deposit OR in full for stays longer than 14 days.
4. Any cat who runs out of food in a long-term boarding stay will be charged an additional \$1 per day for the clinic to provide food.
5. Two points of contact must be provided – the owner and someone else that we can contact in the event we are unable to reach the owner for more than 24 hours. This person will be considered authorized to make medical decisions for the patient.
6. As stated in our standard estimate, any animal left unclaimed for a period of more than ten days, without contact from the owner or agent will be considered abandoned. Such animal will become property of WLCC and all ownership will be forfeited. All charges incurred until that point will remain the responsibility of the original owner.

I accept and agree to the terms above:

Client Signature: \_\_\_\_\_ Date: \_\_\_\_\_